Safe Web
by Safe Decision Co.

Service Description

Safe Web is designed to safeguard clients' web applications and web services through a multi-layered security approach. Our service encompasses managed Web Application Firewall (WAF), Next-Generation Firewall (NGFW), Load Balancers, DDoS protection, manual threat hunting, vulnerability scanning, and SSL certificate management. Additionally, we offer periodic security reports and premium technical support backed by a leading Service Level Agreement (SLA). Safe Web is available in three tailored bundles—Basic, Advanced, and Enterprise—each designed to meet specific client needs and regulatory requirements.

Features & Activities

24/7 WAF Monitoring and Alerting

Continuous surveillance of web traffic to detect and respond to threats.

Managed WAF

Comprehensive management of WAF, including configuration, change management, and custom rule/policy creation.

Web Application DDoS Protection

Safeguards against distributed denial-of-service attacks.

Technical Support

Around-the-clock assistance from our security experts.

Periodic Default Reporting

Regular reports providing insights into the security status and activities.

Dedicated HA WAF

High-availability WAF for uninterrupted protection.

Features & Activities

Managed SSL Certificates

Ensures the encryption and integrity of data transmitted over the web.

Bot Protection

Shields and protects applications from automated bot attacks.

Monthly External Web-App Vulnerability Scanning Reports

Regular scanning and reporting to identify and address vulnerabilities.

External Web-App Penetration Testing

Rigorous testing to uncover and fix security weaknesses.

Managed Web-Application DNS Records

Management of DNS records for enhanced security and reliability.

Dedicated TAM

A dedicated Technical Account Manager for personalized support.

Logs Integration with Customer's SIEM

Seamless integration with the client's Security Information and Event Management system.

Custom WAF Dashboards and Ad-Hoc Reporting

Tailored dashboards and reports for detailed insights.

On-Demand Cybersecurity Expertise

Access to our cybersecurity experts as needed.

DFIR Retainer

Reserved hours for Digital Forensics and Incident Response.

Bundles

Feature / Activity	Safe Web Basic	Safe Web Advanced	Safe Web Enterprise
24/7 WAF Monitoring & Alerting	✔	✔	✔
Managed WAF	✔	✔	✔
Web Application DDoS Protection	✔	✔	✔
Managed SSL Certificates	✔	✔	✔
Bot Protection	—	✔	✔
Monthly External Web-App Vulnerability Scanning	—	✔	✔
External Web-App Penetration Testing	—	1 web app	5 web apps twice/year
Managed Web-Applications DNS Records	—	✔	✔
24/7 Technical Support	—	✔	✔
Periodic Default Reporting	✔	✔	✔
Dedicated HA WAF	—	—	✔
Dedicated TAM	—	—	✔
Logs Integration with Customer's SIEM	—	—	✔
Custom WAF Dashboards & Ad-Hoc Reporting	—	—	✔
On-Demand Cybersecurity Expertise	—	—	✔
30 Hour DFIR Retainer	—	—	✔

Benefits

Comprehensive Protection:
Safeguard your web applications with a full suite of security technologies.

Expert Support:
Benefit from our 24/7 technical support and access to cybersecurity expertise.

Regulatory Compliance:
Ensure your organization meets regulatory requirements with our compliance-focused security measures.

Proactive Security Measures:
Regular vulnerability scanning, threat hunting, and penetration testing to stay ahead of threats.

Customized Solutions:
Choose from three bundles tailored to meet different security needs and budgets.

Peace of Mind:
Focus on your core business operations, knowing your digital assets are secure and compliant.

SLA and Support

Safe Web comes with a leading SLA, ensuring that our clients receive the highest level of service and support. Our 24/7 technical support team is always available to assist with any issues or inquiries, providing timely and effective solutions to maintain the security, performance, and compliance of your web applications.

For more information about Safe Web or to subscribe, please contact us at:

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