Safe Cloud
by Safe Decision Co.

Service Description

Safe Cloud is a comprehensive private cloud computing service offered by Safe Decision, designed to address the critical needs of securing your infrastructure, managing operations, and ensuring cybersecurity regulatory compliance. Tailored to meet both local and international standards and best practices, Safe Cloud relieves organizations of the operational burdens associated with cloud infrastructure, allowing them to focus on their core business.

Service Features

Managed Dedicated NGFW & PAM

Safe Decision administers and maintains next-generation firewalls deployed at the infrastructure level, handling policy management, upgrades, and patches to ensure continuous protection.
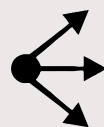
Managed Secure Remote Access with 2FA

Providing Privileged Access Management (PAM) with two-factor authentication for secure server access by administrators.

Patch Management

Safe Decision oversees the deployment of security patches and updates at the OS-level, adhering to national and international standards to mitigate cyber risks.

Managed WAF & Load Balancer

Ensuring the confidentiality, availability, and integrity of web services with a managed Web Application Firewall (WAF) and load balancer.

Managed SIEM Monitoring (Server-Level)

Continuous 24/7/365 monitoring of server traffic and events, providing security visibility to mitigate risks of malicious activities.

Managed Vulnerability Scanning (Server-Level)

Regular vulnerability scans on servers to detect and mitigate the risks associated with critical vulnerabilities.

Service Features

DDoS Protection

Implementing proactive measures to defend against Distributed Denial of Service (DDoS) attacks.

External-Threat Hunting

Conducting external threat hunting on publicly facing services hosted in our cloud to detect and mitigate exploitable vulnerabilities or weaknesses.

Web Penetration Testing

Annual web penetration testing on cloud-hosted web services to identify and address potential security flaws.

Security & Performance Reports

Regular delivery of security and performance reports, varying by package, to keep clients informed of their infrastructure's status.

Managed DNS

Safe Decision manages DNS records associated with the service, ensuring proper configuration and reliability.

Managed EDR

Providing endpoint security protection for servers hosted in our cloud with Managed Endpoint Detection and Response (EDR) services.

Backup & Recovery

Secure backup and recovery solutions tailored to the service package's policies, ensuring data resilience and availability.

24/7 Support

Round-the-clock support available through multiple channels, including email, telephone, and a web support portal.

Values and Benefits

Enhanced Security

Benefit from a robust security framework, including managed firewalls, WAFs, and DDoS protection, ensuring your infrastructure is safeguarded against evolving threats.

Operational Efficiency

Offload the management of critical infrastructure components to Safe Decision, reducing the operational burden on your internal IT teams.

Regulatory Compliance

Safe Cloud services align with local and international cybersecurity standards, helping your organization meet regulatory requirements with ease.

Cost-Effective Management

Access top-tier cloud services with predictable pricing, eliminating the need for substantial capital investment in infrastructure and security tools.

Seamless Integration

Easily integrate Safe Cloud services with your existing IT infrastructure, enhancing security and performance without disruption.

Scalability and Flexibility

Choose from multiple service bundles (Essential, Advanced, Enterprise) that cater to your specific needs and can scale as your business grows.

Expert Support

Gain access to Safe Decision's expertise in cloud security and management, with 24/7 support ensuring any issues are quickly addressed.

Business Continuity:

Secure backup and recovery options ensure that your data is protected and can be quickly restored in the event of an incident, minimizing downtime.

Proactive Threat Mitigation

Regular threat hunting, vulnerability scanning, and penetration testing are included to identify and address potential risks before they can be exploited.

Cloud Packages

	Essentials Package	Advanced Package	Enterprise Package
Block Storage	300 GB	1 TB	4 TB
Public IPs	2	2	6
Managed Dedicated vNGFW	✔	✔	✔
Web Application Firewall & Load Balancers	2 Web Services	4 Web Services	6 Web Services
Endpoint Protection	✔	✔	✔
Managed Endpoint Detection & Response	✘	✘	✔
Managed Security Information & Event Management Monitoring	✘	✔	✔
Internal Vulnerability Scanning	✘	✔	✔
External Vulnerability Scanning	✘	✘	✔
Patch Management	✘	✘	✔
DDOS Protection	✔	✔	✔
Managed Privileged Access Management	Up-to 2 Users	Up-to 4 Users	Up-to 6 Users
Security Reporting	Web Security Status Report Endpoint Protection Report Remote Access Report	Web Security Status Report Endpoint Protection Report Remote Access Report Logs Security Status Report Internal Vulnerability Scan Report	Web Security Status Report Endpoint Detection & Response Report Remote Access Report Logs Security Status Report Internal/ external Vulnerability Scan Report
Performance Report	✔	✔	✔
Managed DNS	✘	✔	✔
Managed Online/Offline Backup	✔	✔	✔
External-Threat Hunting	✘	✘	✔
Web Penetration Testing	✘	✘	✔

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